



*North Carolina*

## Summation

Before occupying your new home and executing the mortgage closing papers, you were required to inspect the house thoroughly in company with a Chesapeake Homes North Carolina Customer Service Representative. If the inspection revealed any defective or unfinished work, we will correct it.

If during the period of our warranty you experience a defect that you believe to be within the framework of the warranty, report the deficiency in accordance with the Service Request Letter procedures outlined in our Warranty Service brochure. **Deficiencies must be reported in writing and must include the page and section number of the deficiency per the 2-10 Homebuyer's Warranty Manual. All warranty requests must be mailed to: Chesapeake Homes North Carolina, 3100 Spring Forest Road, Suite 118, Raleigh, NC 27616, Attention: Warranty Department.** Do not report any deficiencies, except emergencies, by telephone, as this will only delay the mechanics of inspection, repair and/or replacement, if required.

We wish you many years of happiness in your new home.

**Thank You.**  
**The Customer Service Department**  
**Chesapeake Homes North Carolina**