



Chesapeake Homes North Carolina
 3100 Spring Forest Road, Suite 118
 Raleigh, NC 27616

Thirty-Day Questionnaire

Homeowner(s) Name _____ Date _____

Community _____ Lot # _____

Address _____

Home Phone _____ Work/Cell Phone _____

Email Address _____ Month of Closing _____

On a scale of 1 to 10, with 1 being the lowest rating and 10 being the highest, how would you rate the following questions? Please circle one number for each.		
1. In general, how was your Pre-settlement Orientation?	1	2 3 4 5 6 7 8 9 10
2. How do you feel the Construction Manager handled your walk-through?	1	2 3 4 5 6 7 8 9 10
3. How informative was the Construction Manager in explaining the operation of your home?	1	2 3 4 5 6 7 8 9 10
4. How happy are you with the quality, materials and workmanship of your home?	1	2 3 4 5 6 7 8 9 10
5. How informative was the Construction Manager's orientation regarding the warranty policies and the schedule for the 12-week and 10-month warranty request lists?	1	2 3 4 5 6 7 8 9 10
6. How helpful was the on-site sales agent during the entire buying process?	1	2 3 4 5 6 7 8 9 10
Please answer the following YES or NO questions.		
7. Was the 2-10 Warranty Program explained to you?	YES	NO
8. Were you shown the location of the emergency phone list found in the warranty book and also behind the kitchen cabinet door?	YES	NO
9. Were the items listed on your Pre-settlement Orientation Review finished?	YES	NO
10. Did you find our website helpful?	YES	NO
11. Were you satisfied with the service you received from Tidewater Mortgage Services, Inc?	YES	NO
12. Would you recommend Chesapeake Homes to a friend or relative?	YES	NO

Comments _____

Mail To:
 Warranty Service Department
 3100 Spring Forest Road, Suite 118
 Raleigh, NC 27616
 Phone: 919-256-3060
 Fax: 919-556-0690

Signature of Homeowner(s): _____